Checklist General Precautionary Measures

1. All healthcare operators and healthcare professionals in Dubai Healthcare City are required to comply with the precautionary measures against spread of COVID-19 issued by DHCA and other concerned authorities. Failure to comply will result in violations /penalties.

2. Healthcare operators shall perform daily internal audits to monitor compliance using the general precautionary measures checklist (Appendix 1). The daily check should be recorded digitally and maintained for inspection purposes.

Effective date: 10 May, 2020 until further notice.

Appendix 1: Checklist

Date		Month /2020				
No.	Precautionary Measures		Y	N	N/A	Comments
1.	Healthcare operators operate at 30% capacity (staff and visitors) to maintain public safety at all times.					
2.	Working hours for outpatient services end at 9:00pm in compliance with the hours of the national sterilisation program, which begin at 10:00pm every day.					
3.	Ensure safe distance - no less than two metres between patients in the waiting areas and employees at the workplace.					
4.	Healthcare professionals practice physical distancing among themselves and patients unless wearing PPE.					
5.	Patients' screening carried out by asking appropriate questions regarding symptoms and history of the illness prior to visiting the facility.					
6.	Conduct mandatory temperature checks for everyone entering the facility including staff, patients and visitors.					

7.	Healthcare operators ensure minimum 20 minutes between appointments in a manner that guarantees sufficient time to sterilise all surfaces inside the examination room before the next patient arrives.				
8.	Staff, patients and visitors in the healthcare facility are aware of the precautionary measure (i.e. hand hygiene, cough etiquette, use of PPE).				
9.	Provision of face masks, hand disinfectants and sanitiser at the entrance of the facility - accessible to all.				
10.	All individuals in the healthcare facility wear face masks.				
11.	Healthcare operators provide sterilisation materials for surfaces and rooms.				
12.	In case of suspected contact with a COVID-19 case, carry tracing procedures to check the date of travel and medical history. Follow relevant reporting procedures.				
13.	A dedicated area to isolate potential positive cases available in the healthcare operator				
14.	Suspected/confirmed COVID-19 is reported to the authority as per the Incident Protocol.				
15.	Healthcare operator has clear protocol to manage any cases with positive COVID-19.				
16.	Hand hygiene materials available and sufficient for staff and patients.				
17.	Healthcare operator provides awareness among facility staff about compliance with rules and regulations relating to infection control set by DHCA and related health authorities.				
18.	Healthcare operators have a signed contract with an environmental cleaning and disinfection company approved by Dubai Municipality (DM) for sterilisation and disinfection services.				
19.	Healthcare operators perform cleaning and disinfection as per DHCA guidelines.				