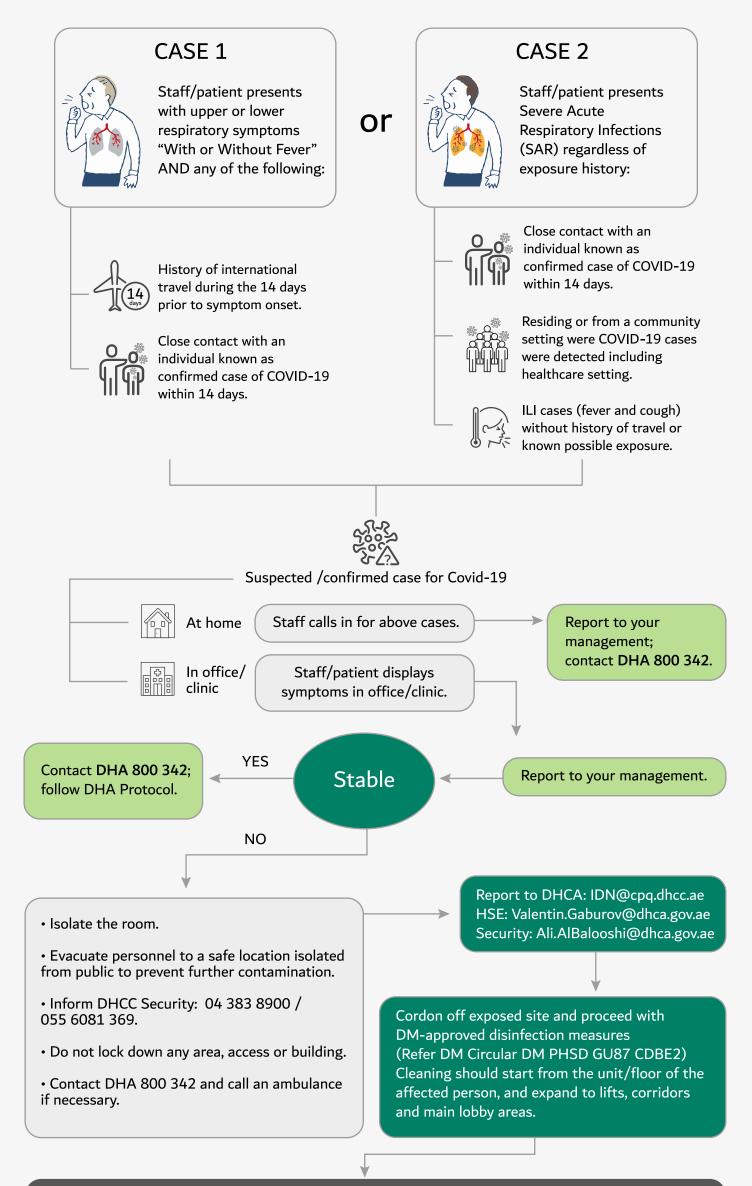




DHCA Incident Protocol for Suspected/Confirmed COVID-19 (Based on Case Definition)



Before resuming work follow DHA's Pathway for 'Contacts case with confirmed COVID-19' (DHA Appendix 1c).

Security/community manager/HSE manager to track & trace other areas of the community which may be affected by the person who may potentially be affected by Covid-19.

*CCTV, access card data etc. may be used for tracking and tracing over a period of month.

Aftermath

In some cases the media may enquire about an incident. Respond with a standard message to refer them to the health authorities for information or updates. Remind residents or other affiliated persons to refrain from possibly spreading misinformation / rumours and to refer official sources for information and updates.

Never reveal the identity or profile-specific details of anyone who may be treated for Covid-19 as this may infringe on privacy rights and may violate federal laws.

Important information via dhcr.gov.ae website:

- DHA Guidelines for the Management of COVID-19 Infection in Health Facilities
 DHCA HSE Infection Control & Preparedness Plan for Covid-19 Pandemic
- 3. Dubai Municipality Cleaning & Disinfection Circular
- 4. Dubai Municipality Food Establishment Circular
- 5. Template Internal Guidelines for issuance by Entity