



# NOTICE

## F&B Outlets in Dubai Healthcare City to follow new Dubai Municipality (DM) Guidelines in relation to COVID-19

Dear Valued Partner and Guest,

With immediate effect, all F&B outlets including coffee shops, and restaurants are required to comply with the below guidelines as per DM instructions (circular dated 16 March, 2020) until further notice. Note: Failure to do so will result in violations.

- Do not sell more than 50 meals per order.
- Open buffets are prohibited.
- Mandatory 2-metre space between seating tables.
- Use disposable cups and plates to serve customers; regular flatware and cutlery can only be used if the outlet has automated dishwashing facility that meets the disinfection temperature requirements.
- Waiting area/s to be closed to limit the number of people inside the outlet at any given time.
- Increase takeaway and home delivery orders as per applicable food safety standards.
- Clean and disinfect tables immediately after customer use.
- Do not allow entry of any customers or employees with flu symptoms.

We look forward to your understanding and support to help limit the spread of COVID-19.

Sincerely,

Dubai Healthcare City Authority